



Codes of Conduct

Seacourt Tennis Club Limited

Seacourt Tennis Club is fully committed to safeguarding and promoting the well-being of all its members, ensuring an inclusive, positive and enjoyable experience for all. All members, guests, employees and parents associated with the Club should, at all times, show respect and understanding for the safety and welfare of others. Members are encouraged to share any concerns and ideas about any aspect of the Club directly with the Club Manager, Members' Representatives or Board members, ensuring constructive communication.

Adult Members

All members of Seacourt Tennis Club are expected to abide by the following Code of Conduct:

- take responsibility in ensuring they are up to date with the Club Rules, understand those Rules and adhere to them. The Club Rules and Regulations and By-laws can be viewed on the Seacourt Tennis Club website.
- respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity.
- recognise the valuable contribution made by the employed Staff as well as the Board, Members Representatives and other volunteers. They give their time and resources to provide the service that the Club provides for you.
- respect the Staff and the Board and publicly accept their decisions.
- be a positive role model, treat other players, members of Staff, the Board and other members with the same level of respect that they would expect to be shown to them.
- use correct and proper language at all times.
- not use drugs on Club premises or whilst representing the Club (unless otherwise medically prescribed).
- keep to agreed timings for courts, training and competitions or inform their Match Manager if they are going to be late or unavailable as early as is practicable.
- wear suitable kit for training and match sessions, as agreed with the Sports Professional or Match Manager and defined by the Club Rules.
- pay any fees for Courts, Coaching, Tournaments or other events on the day of usage.
- Bullying, harassment or discrimination of any sort will not be tolerated. This should be reported using the Complaints and Disciplinary Policy.

- be inclusive and encourage everyone to enjoy sport at an appropriate level for them and understand that people have different motivations for taking part.
- report all accidents to a member of staff for treatment as appropriate and for recording in our Accident Book.

Junior members

For 'parent' read 'parent/guardian/nominated responsible adult'

Junior members are defined as either Under 12 years old, or Over 12 but under 18 years old. This is consistent with the age for junior membership and subscription at Seacourt

1. Juniors Under 12 years old are able to attend structured events
 - A structured event is defined as having Seacourt professionals or outside professionals in charge of the group for a specific timed period of activity.
 - Seacourt and the professional will be responsible for the junior for the duration of the event. In order for the Club to provide quality service and value for money during this event, it is the parent's responsibility to deliver and collect the junior on time.
 - Where parents have opted on the Enrolment Form for their child to come and go to the Club unaccompanied, then the child should make every effort to be on time.
 - In the event of a parent being unavoidably delayed, they must contact the Club and every effort will be made to look after the child until collection can be made.
2. Juniors under 12
 - are able to play sport by themselves with no professional. Whilst playing sport by themselves, a Parent is required to supervise their child/children by having "line of sight" at all times. e.g. in Reception whilst they are in the sports hall, on the squash balcony for squash etc.
 - Are allowed in the Club whilst not playing sport, but must be accompanied by their parents (or responsible adult).
3. Juniors over 12 and Under 18 Years old
 - are able to play sport and be on the premises without restriction, i.e. they are expected to be of an age to conduct themselves appropriately and to react positively if a member of staff gives an instruction about lessening noise etc.

A Junior Member of Seacourt Tennis Club is expected to abide by the following code of practice:

- sign in and sign out of structured sessions.
- wear suitable kit for training and match sessions, as agreed with the Sports Professional or Match manager. Goggles/safety glasses must be worn where and when instructed.
- play within the rules and respect officials and their decisions.

- remember that sport is primarily about fun and should respect opponents and be equally gracious in victory and defeat.
- respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity.
- understand that bullying, harassment and discrimination of any sort will not be tolerated.
- keep to agreed timings for training and competitions or inform their coach or Match Manager if they are going to be late, or not available giving as much notice as practicable.
- keep within the defined boundary of the playing/coaching area.
- pay any fees for courts, coaching, tournaments or other events on the day of usage.
- refrain from smoking or vaping on Club premises.
- Junior members are not allowed to consume alcohol or drugs of any kind on the Club premises or whilst representing the Club.

Parents/Carers of Junior Members & Non-Members

- Complete the appropriate enrolment/registration form for the activity.
- Ensure your child has the appropriate clothing and footwear for the activity.
- Encourage your child to learn the rules and play within them.
- Discourage unfair play and arguing with officials.
- Help your child to recognise good performance, not just results.
- Never force your child to take part in sport.
- Set a good example by recognising fair play and applauding good performances of all.
- Never punish or belittle a child for losing or making mistakes.
- Publicly accept officials' judgments.
- Support your child's involvement and help them to enjoy their sport.
- Use correct and proper language at all times.
- Encourage and guide performers to accept responsibility for their own performance and behaviour.

For Parents of Junior Members under the age of 12, your child can attend structured events

- A structured event is defined as having Seacourt professionals or outside professionals in charge of the group for a specific timed period of activity:
- Seacourt and the professional will be responsible for the junior for the duration of the event. For the Club to provide quality service and value for money during this event, it is the parent's responsibility to deliver and collect the junior on time.
- Where parents have opted on the Enrolment Form for their child to come and go to the Club unaccompanied, then the child should make every effort to be on time.
- In the event of a parent being unavoidably delayed, they must contact the Club and every effort will be made to look after the child until collection can be made.

Your child is:

- able to play sport by themselves with no professional. Whilst playing sport by themselves, you are required to supervise your child/children by always having "line of sight". e.g. in the reception/bar area whilst they are in the sports hall, on the squash balcony for squash.
- allowed in the Club whilst not playing sport but must be accompanied by you.

For Parents of Junior Members over 12 and under the age of 18, your Child is:

- able to play sport and be on the premises without restriction - i.e. they are expected to be of an age to conduct themselves appropriately and to react positively if a member of staff gives an instruction about lessening noise etc.

All parents/guardians of Junior Members, please refer to the SEACOURT TENNIS CLUB – Policy and Code of conduct for Junior Members and ensure that your child has read and understands them

Club Employees, Officials, Volunteers and other Activity Leaders

All Club Officials, Staff, Volunteers and other activity leaders must:

- display consistently high standards of behaviour and appearance and act as a positive role model.
- follow all guidelines laid down by the relevant National Association and the Club.
- hold appropriate valid qualifications and current DBS check.
- Activity Leaders, if not directly employed by Seacourt, must ensure they have appropriate levels of insurance.
- consider the well-being and safety of participants before the development of performance.
- develop an appropriate working relationship with participants, based on mutual trust and respect.
- ensure all activities are appropriate to the age, ability and experience of those taking part
- promote the positive aspects of the sport (e.g. fair play and fun).
- never exert undue influence over performers to obtain personal benefit or reward.
- never condone rule violations, rough play or the use of prohibited substances.
- encourage and guide participants to accept responsibility for their own performance and behaviour.
- encourage participants to value their performances and not just results.
- treat all young people fairly and ensure they feel valued; have no favourites; never use sanctions that humiliate or harm young people.
- understand emergency evacuation and first aid procedures.
- if administering first aid to a young person, ensure, where possible, this is carried out in the presence of others.